



Innovators of High-Production,
Cost Efficient Gas Equipment

Request for RMA

Date: _____ Cust #: _____

Company Name: _____

Ship to: _____

Phone: _____ Fax: _____

Part/Product #: _____

Was this product from a kit? (circle one) YES NO

Date purchased from Flame Tech: _____ PO#: _____ Invoice #: _____

Customer purchase date: _____

Gas used: (circle one)

Acetylene Nitrogen/Propane Propylene Other: _____

Pressure:

Cutting oxygen _____ Preheat oxygen _____ Fuel _____

Reason for return: (circle one)

Ordered wrong Dead stock Repair Warranty Other (list below)

Description of issues:

The cutting tip used in torch or cutting attachment at time of failure must be returned with product for evaluation. It will be returned after evaluation is completed.

A RMA will be sent to you upon receipt of this form. Include a copy of the RMA in with the product. Flame Technologies is not responsible for any product received without the required paper work.

****Flame Technologies, Inc. warranty is 1 year for Manufactur defects. Pop backs, wear & tear and abuse are not considered warranty issues and will not be covered as a warranty item. Flame Technologies, Inc. is not responsible for freight.****

Signature

Print name

Fax form to: 512.219.8477 or email to: orders@flametechnologies.com